

**ROTARY DISTRICT 9830 TASMANIA, AUSTRALIA**  
**MONTANA PROFESSIONAL DEVELOPMENT EXCHANGE 2016**

**TEAM MEMBER PROFILE**



Name	<b>Zac MORGAN</b>
Occupation	Paramedic
Age	31
Contact	Email      zac.morgan@ambulance.tas.gov.au. Facebook    Zac Morgan ( <a href="mailto:zacqaz@hotmail.com">zacqaz@hotmail.com</a> )
Education	Associate Degree in Paramedic Studies (UTAS)
Professional Memberships	Paramedics Australasia.
Interests	Bushwalking, camping, scenic bicycling, kayaking, sight-seeing / national parks, history, wine appreciation.
Family	Single, no children. Mother, father and two older brothers. One niece and one nephew aged 5 and 7 respectively.

**ABOUT ME**

I am 31 years old, living in North Hobart, Tasmania, Australia. I live with a friend who I also work with. I grew up in Smithton, a small community on the North West Coast of Tasmania. My family remains in Smithton with the exception of my eldest brother and his wife who live in Adelaide, South Australia. My interests include outdoor activities bushwalking / hiking, bicycling, water activities and I am a novice skier but very willing to learn. Outside of work I also volunteer with the Salvation Army Street Team and local emergency services. I am a qualified Paramedic practicing in Hobart, Tasmania. I hold an Associate Degree in Paramedic Studies and have been employed by the state-wide ambulance service 'Ambulance Tasmania' for 8 years.

## PROFESSIONAL EXPERIENCE

- Qualified Paramedic - providing pre-hospital emergency care as a part of a two member crew in metropolitan areas, and with the support of volunteers in rural areas.
- Rapid Response - Working alone in an ambulance car responding to emergency cases and rapidly assessing, treating and stabilizing patients before handing the patient over to the next available crew.
- Duty Manager - Communications. This position is a first level management position and responsibilities include providing direction and supervision to a small team of Emergency Medical Dispatchers, clinical oversight of the deployment of ambulance resources in the state of Tasmania, authorizing the use of rotary and fixed wing air ambulance, planning and deployment of adult and paediatric medical retrieval teams and assisting Emergency Medical Dispatchers with emergency call taking and dispatch.
- As a Duty Manager I am involved in the development and implementation of quality assurance strategies and monitoring and reporting to meet service priorities. Service priorities include the wellbeing of staff, safe and efficient ambulance dispatch and ongoing improvement of policies and procedures relevant to the state-wide communications centre

## PROFESSIONAL DEVELOPMENT EXCHANGE ASPIRATIONS

- Understanding Paramedic levels of education and national registration.
- Professional development and maintaining registration.
- Montana Emergency Care System.
- Clinical Practice Guidelines, medical protocols.
- Visiting hospital Emergency Departments and designated Trauma Centres.
- Ambulance vehicles and equipment.
- Management of staff, overtime, rosters, extended shifts, meal breaks, fatigue.
- Ambulance Service funding and billing arrangements.
- Relationships with neighbouring ambulance services.
- Tactical coordination of ambulance resources.
- Medical Priority Dispatch System.
- Computer Aided Dispatch.
- Emergency call taking and emergency medical dispatch facilities.
  - Billings City / County 9-1-1 Centre.
    - Suggested contacts: *to be advised*
- Emergency preparedness, disaster response and management.
- Rotary wing and fixed wing air ambulance coordination and capabilities.
- Medical retrieval coordination.
- Meeting with project officers from the Montana Department of Public Health and Human Services to learn about DPHHS initiatives such as:
  - The 'Public Access Defibrillation Program' and 'Cardiac Ready Communities' to share information about the Ambulance Tasmania 'Early Access to Defibrillation Program'.
    - Suggested contacts: Shari Graham, Gail Hatch, Francine Janik  
(406) 444-3895 - [sgraham2@mt.gov](mailto:sgraham2@mt.gov); [ghatch@mt.gov](mailto:ghatch@mt.gov); [fjanik@mt.gov](mailto:fjanik@mt.gov)
  - Community Paramedicine.
    - Suggested contacts: Jim DeTienne  
(406) 444-4460 - [jdetienne@mt.gov](mailto:jdetienne@mt.gov)

## OTHER

- No special needs