

## Features of YEAH Database

### 1 **Rotary Youth Exchange Administration Hub (YEAH).**

Database used to manage compliance for Rotary Youth Exchange

Where all records are stored, processes are managed, and administrative tasks are performed.

### 2 **CURRENT USERS:** 240 districts world wide now, with others expected to join soon

- a USA, Canada, Mexico
- b Brazil, Colombia
- c Spain, France, Italy, Sweden, the Netherlands, England, Finland
- d Thailand
- e South Africa, Australia
- f SCRYE districts -- 17

### 3 **Why districts worldwide have migrated to YEAH**

- a User Friendly
- b Timely -- Instantaneous response to user inputs
- c Simplifies data submittal -- all forms inherent inside the database system
- d **Manages Compliance -- submits requests for referrals, cbc's, home inspections, follow up visits, training**
- e Reports Status -- Superb Reports and Metrics
- f Automated Interactions in place with NAYEN, insurance companies, CBC Companies
- h Packages material for reports and audits for RI and DOS
- i Reasonable cost
- j Maintains history of former inbound and outbound students
- k **Club compliance procedures are self evident -- require no training (the Portal)**

### 4 **MODES for Utilizing Database**

- a Hub -- district officer setup and management of database processes
- b PORTAL -- for Clubs to manage compliance for their volunteers, host families, and students
  - PORTAL to be discussed at end of presentation
  - Self Evident -- No club YEO and counselor training required

## Features of YEAH Database

### THE HUB

- 5 **ACCESS:** Quick and Easy access to database -- 5 seconds
  
- 6 **REPORTS:** Instantaneous and user friendly
  - a Volunteers
  - b Host Families
  - c Inbound Students
  - d Outbound Students
  - e Rotary Clubs (automatically accessed from RI database)
  - f Schools
  - g Exchange Partners
  
- 7 **COMPLIANCE:** Database notifies users by email when actions need to be done **(with reminders)**  
**Tremendous offload to district compliance officer**
  - a Volunteers
    - Application
    - Criminal background check
    - References
    - Training
  - b Host family
    - Application
    - Criminal background check
    - References
    - Interview
    - Follow up visit
    - Training
    - Post exchange survey
  - c Students
    - Application
    - Travel itinerary
    - Monthly reports -- counselor and student
    - Post exchange survey

# Features of YEAH Database

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- 8 **USER APPLICATIONS:** Volunteers, Host Families, Students build their applications
  - a No forms
  - b Database sends emails (links); walks users through process step by step
  - c Completed links submitted to database
  
- 9 **Example process -- for Volunteer Application**
  - a MT 106 - To: **Volunteer** -- Welcome; you are provided link for submitting volunteer application
  - b MT 104 - To: District Representative -- approve application for processing
  - c MT 73 - To: Volunteer -- notification of training req'ments, DB contact of references, and CBC directions
  - d MT 110 - To: Referrals -- link provided for identified referral to respond (subsequent reminders when necessary)
  - e **MT 109 - To: District Representative -- reference overdue**
  - f MT 102 - To: District Representative -- reference received; evaluate and approve
  - g MT 101 - To: District Representative -- review and upload cbc results
  - h MT 69 -- To: District Representative -- Evaluate volunteer application
  - i MT 79 - To: **Volunteer** -- authorized web portal access, can view HF and student info, submit counselor reports,...
  
- 10 **Integration with Outside Databases and Other YEAH Users**
  - a NAYEN training -- DOS, *HF orientation, Youth Protection Awareness, volunteer training, counselor training*
  - b Insurance providers (CISI and RCM&D) -- insurance cards automatically entered into database by CISI
  - c Background check companies (IntelliCorp, InCheck, and VeriFYI)
  - d Other YEAH Database Users
    - Student applications can be shared between YEAH participating districts
  
- 11 **Communications**
  - a Ability to generate custom emails or text messages to a group of recipients - students, host families, volunteers, prior host families
  
- 12 **AUDITS**
  - a Database packages material for Dept of State audit and Rotary audit
    - Huge help to Compliance Manager

## Features of YEAH Database

### 13 **MAINTAINS HISTORY OF FORMER STUDENTS**

### 14 **THE PORTAL -- for CLUB YEO'S AND COUNSELORS**

- a Capabilities -- Everything a Club YEO or Counselor needs to do:
  - View contact info for students and host families, with links to maps, emails, and phones
  - Enter monthly counselor reports
  - Enter Host Family changes
  - View counselor and student reports
  - Retrieve/reprint ID cards and Insurance cards
  - Access directory of RYE leaders at the district and multidistrict level
- b Computer desktop and Mobile phone application --
  - Mobile app available as a free download from the app store for iPhone, Android, and Windows 10
- c **Self explanatory -- no training required for the Rotary clubs**
- d Club YEO and counselor access to YEAH Portal is granted once they reach "Approved" status
  - Vetted: completed volunteer application, cbc, and references
  - Completed NAYEN Training -- Department of State Regulations, Youth Protection Awareness
- e Browser access provided through a unique URL for each district

### 15 **COST**

Cost to a Rotary district is approximately 1/2 to 2/3 the cost of the prior database

### 16 **SUPPORT STRUCTURE**

Al Kalter  
Experienced YEAH Users  
SCRYE Users

### 17 **QUESTIONS**